

Casa Ultima

Terms & Conditions

Contract

If you make a booking with us, a binding contract will come into existence when we issue and send you a written Confirmation of Booking. This contract is governed by the law of England and Wales and the jurisdiction of the English and Welsh Courts. The contract is made with the person named on the Confirmation of Booking ("the Client" or "you"), who must be over 18, and who is deemed responsible for informing all members of the party about all matters relating to the holiday.

Payment

Bookings will be confirmed on receipt of the appropriate deposit payment. Upon receipt of the appropriate deposit payment, a Confirmation of Booking will be issued by us detailing the total cost of the accommodation, the amount paid and how much remains to be paid (the final payment). The final payment must be paid six weeks before commencement of the holiday. If it is not paid on time we reserve the right to cancel the booking, retain the deposit and apply cancellation charges as described below.

Prices

Our prices are in pounds sterling but we ask for payment in euros into our Spanish bank account.

Cancellation

Any cancellation must be notified to us in writing (this includes e-mail) by the person who has contracted the holiday. If such notification is received more than 42 days before the holiday commencement date, only the deposit will be retained by us. Otherwise, the following charges apply: 21-41 days before, 50%; 15-20 days before, 75%; 14 days or less, 100%. Please note that we strongly recommend that all members of the holiday party obtain appropriate travel and personal insurance cover.

Force majeure

It may in extremis be necessary for us to cancel the accommodation due to circumstances outside our control, for example fire, flood or natural disasters. In such an event we will provide a full refund of all monies paid.

Amendments

If the client wishes to alter or amend the period or dates of the booking, we will do our best to comply with the request. If we are unable to comply with such a request and you need to cancel, the cancellation clause above will apply.

Party size

Under no circumstances may more than the maximum number of persons (including children) as stated in the property description occupy a property, except by prior written agreement with us. Failure to observe this condition is deemed to constitute a cancellation of the booking by the client and we reserve the right to refuse admittance or terminate the booking and apply the appropriate cancellation charges. No pets are allowed at the property.

Responsibilities

The client is responsible for any property occupied and is expected to take reasonable care of it and to leave it in a clean and tidy condition. Any damages are the responsibility of the client, and their cost shall be refundable on demand.

Security deposits

A security deposit of £500 is required. We reserve the right to deduct any related charges from this deposit if items